Online Training with FRVTA's

DISTANCE LEARNING NETWORK

FRVTA–RV Learning Center Partnership

$995 per year for each dealership location. Over 50 sessions available, 24 hours a day, seven days a week, with full access to training through July 31, 2013.

The DLN offers your dealership:

- Onsite training
- Group training
- No travel time or expenses
- Self-determined pace
- One fixed price of $995 for the subscription term

The DLN offers online training for:

- **RV Technicians** – The certification prep course helps technicians get ready for the certification exam. Your subscription includes unlimited access to more than 50 training sessions, reviews, and test preparation sections. Also included are manufacturer- and supplier-specific advanced repair and troubleshooting classes designed to upgrade technicians' skills. Completion of these classes qualifies for recertification hours. Classes are available 24/7 throughout the program year, providing maximum flexibility.
- **Service Writers/Advisors** – This three-hour program is valuable for both new staff and experienced personnel preparing for the RV Learning Center's Service Writer/Advisor certification.
- **Greeters/Receptionists** – This 50-minute session is suitable for all employees who need customer service skills. It includes a final exam and certificate of completion.
- **Dealers/GMs** – This program features important topics for management, including lemon laws, LP gas licensing issues, and the federal Red Flags Rule.

DEALERSHIP REGISTRATION

Company Name: _____

Address: _____ City: _____ State: ____ Zip: _____

Phone: _____ Fax: _____

Mentor Name: _____ Phone: _____

E-mail *(at dealership)*: _____ Fax: _____

*****High speed Internet access required. RVIA service textbooks not included*****

_____ location(s) at **$995 each** = payment due: $_____ *(select payment method below)*

PAYMENT METHOD *Complete lower section and mail or fax to:*

❑ PAY BY CHECK OR MONEY ORDER ❑ PAY BY VISA OR MASTERCARD

Florida RV Trade Association, 10510 Gibsonton Drive, Riverview, FL 33578, (813) 741-0488, Fax: (813) 741-0688

Name on Credit Card: _____

Card Number: _____ Security Code: _____ Expires: _____

Card Billing Address: _____ City: _____ State: ____ Zip: _____

Card Holder Signature: _____

For more information, call (386) 754-4285 or go to www.fgc.edu/rv-institute.aspx